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“Resources for the Single Shop Owner

## **Complimentary Inspections - Always Perform First**

- 1 It is the first service on the RO (after any notes) because we need to perform it first—every time.
- 2 The purpose of the inspection is to get a general idea of the vehicle's condition.
- 3 The inspection will sometimes catch issues that may alter what other inspections or repairs we should perform.
- 4 The inspection may indicate that the car may not be worth performing further testing or repairs.
- 5 Once it is complete, the advisors can begin to estimate recommendations from it.
- 6 Advisors should not accept an RO from a tech with an incomplete inspection.