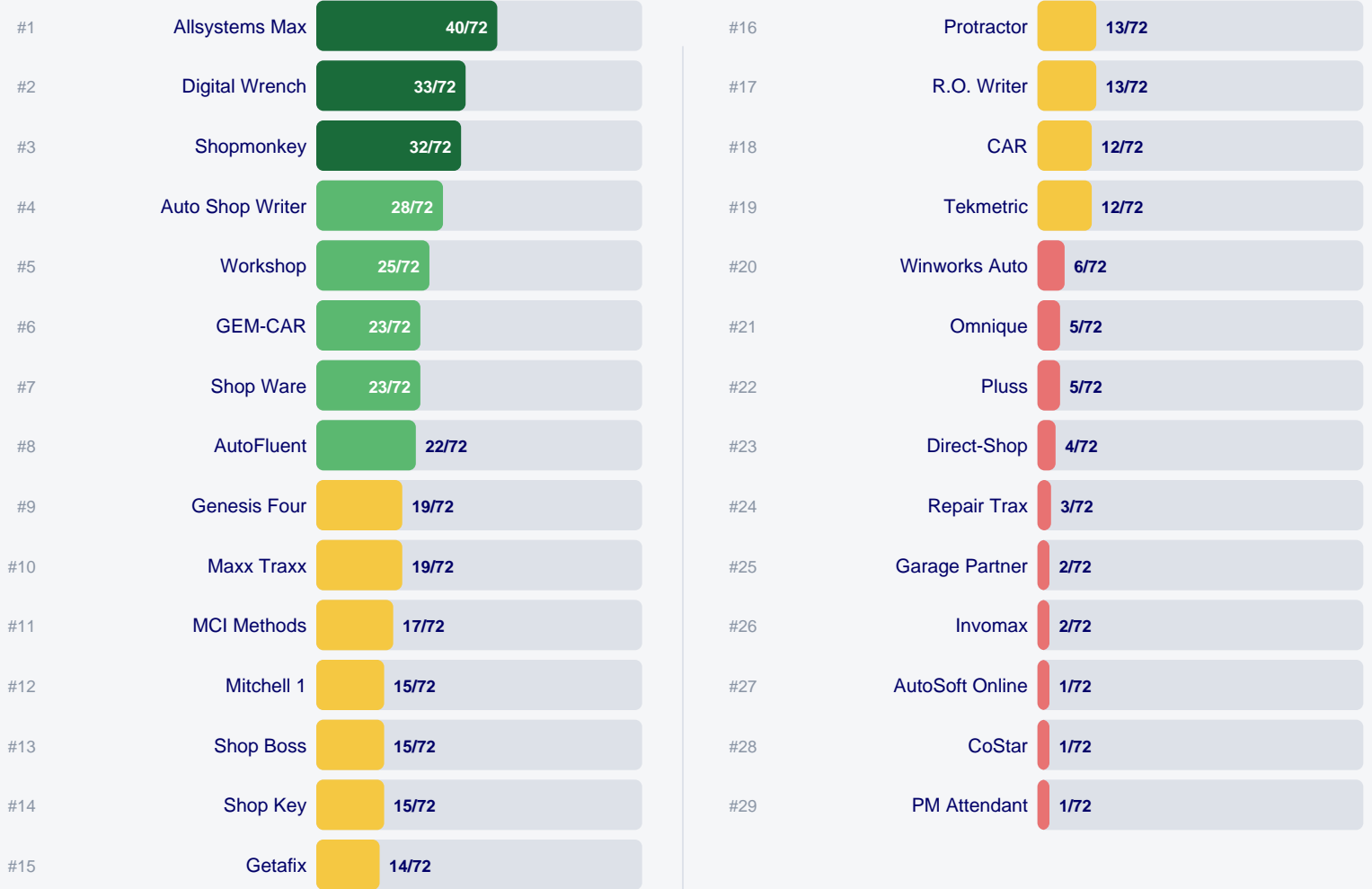




All Responding Platforms Ranked by Feature Support

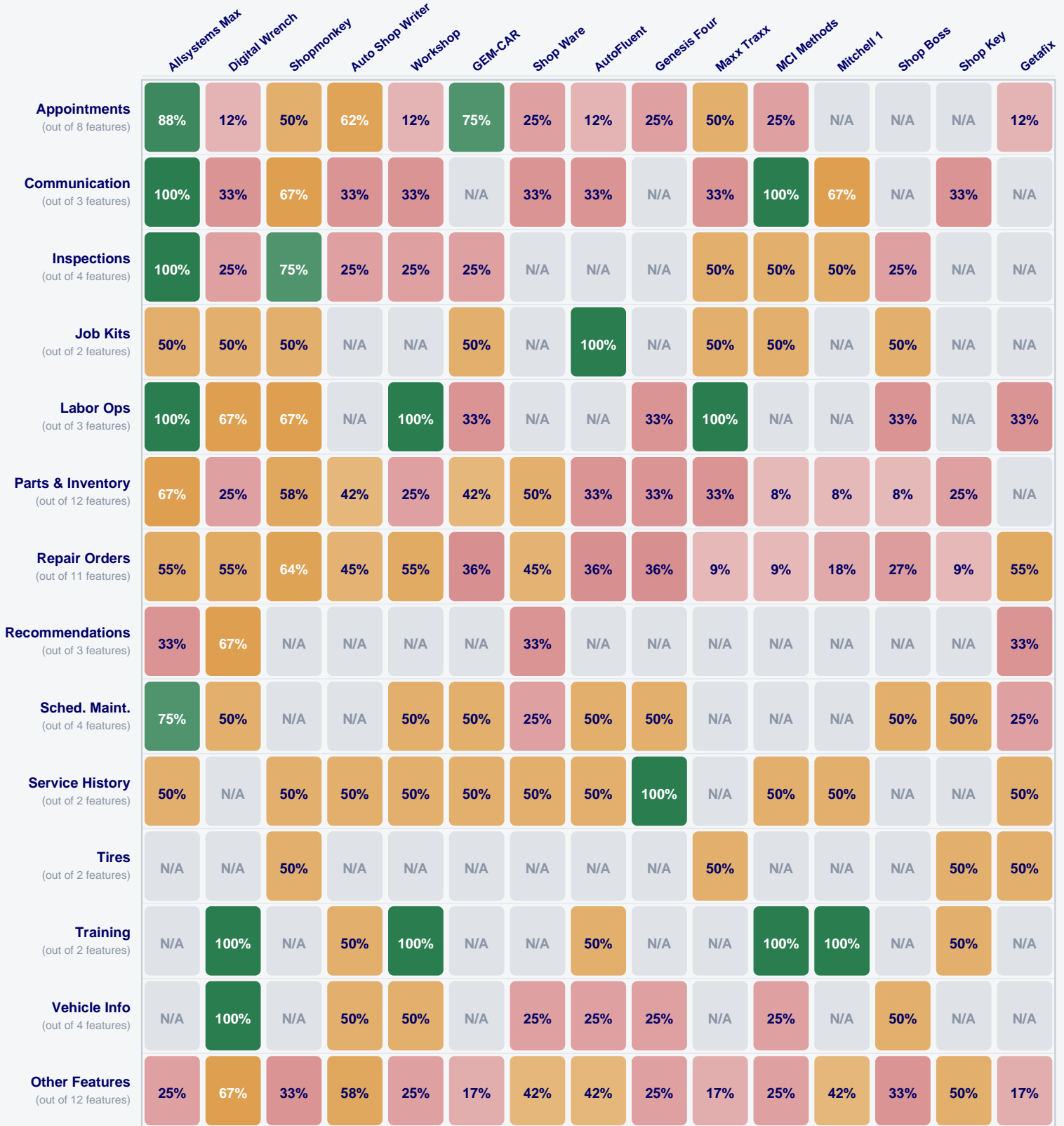
Ranked out of 72 surveyed features. Platforms with no survey response are excluded.





Feature Category Heat Map — Platforms #1–15

% of features supported per category • 15 platforms shown

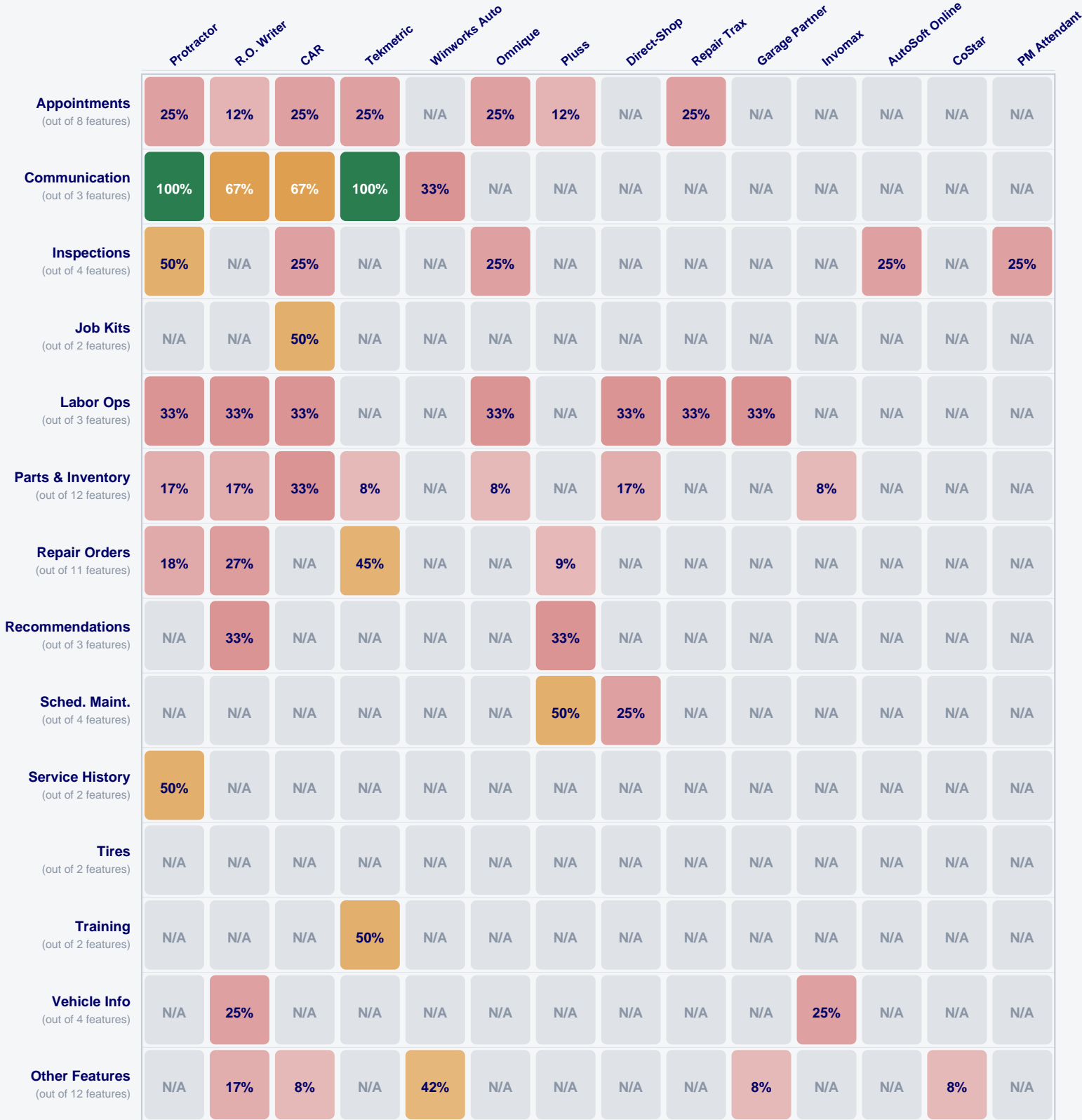


Legend: ■ ≥70% features ■ 40–69% ■ <40% ■ N/A (no data)



Feature Category Heat Map — Platforms #16–29

% of features supported per category • 14 platforms shown



Legend: ■ ≥70% features ■ 40–69% ■ <40% ■ N/A (no data)

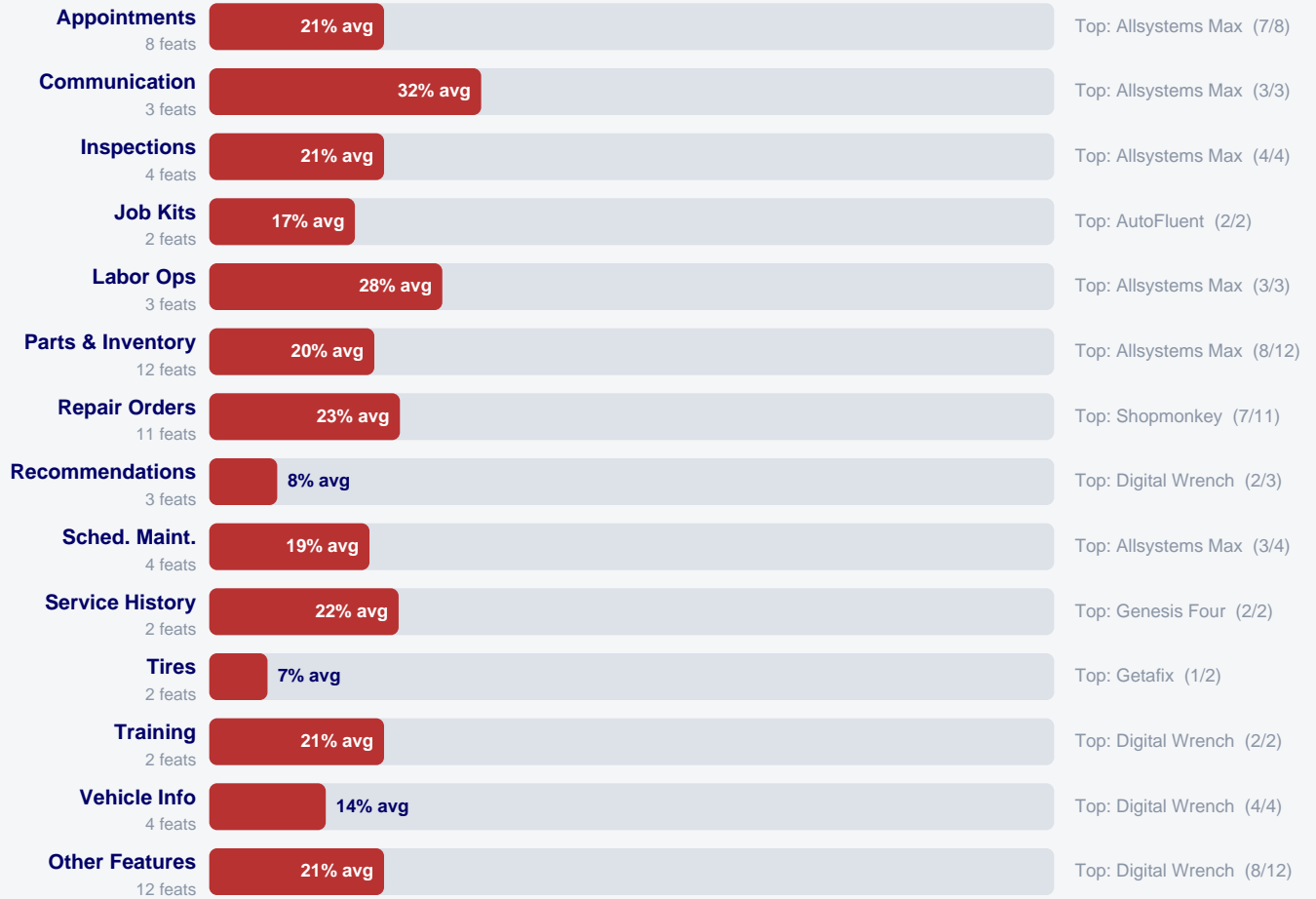


Survey Summary & Key Insights

Average feature adoption per category • 29 responding platforms

Category Adoption Rates

Average % of features supported per category across all 29 responding platforms



Key Takeaways

- 35 platforms were surveyed; 29 returned data. 6 platforms (MAM Software, Max1 Solutions, Pace/Yes, ProfitBoost, Ramp, WinAIMS) had no responses.
- Allsystems Max leads overall with 40/72 features — scoring 100% in Communication and Inspections, and 88% in Appointments.
- Digital Wrench scores 100% in both Vehicle Info and Training, and ranks 2nd overall with 33/72 features.
- Shopmonkey leads in Repair Orders (64%); Auto Shop Writer is a standout in Parts & Inventory and Other Features.
- Repair Orders and Parts & Inventory are the largest categories (11–12 features) and show the widest spread in performance.
- Job Kits, Tires, and Recommendations have the lowest industry-wide adoption — very few platforms support these fully.