Pick-up and Delivery, Using it Strategically – Policy and Procedure Parking Area

When anything we are trying to accomplish is experiencing a delay, could the task be accelerated with pick-up and/or delivery?

Can we pick up a car so we can start on it sooner?

Can we pick up a car to ensure it does not go to another shop?

Can we pick up a part item for a job?

Can we pick up a car or part where a sublet service is complete?

Can we pick up a customer to get the invoice paid and the car gone?

Who is available?

Driver

Building maintenance

Estimator

Parts

Service Advisor

Manager

Technician who is free for a short time

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